

FIG. 1

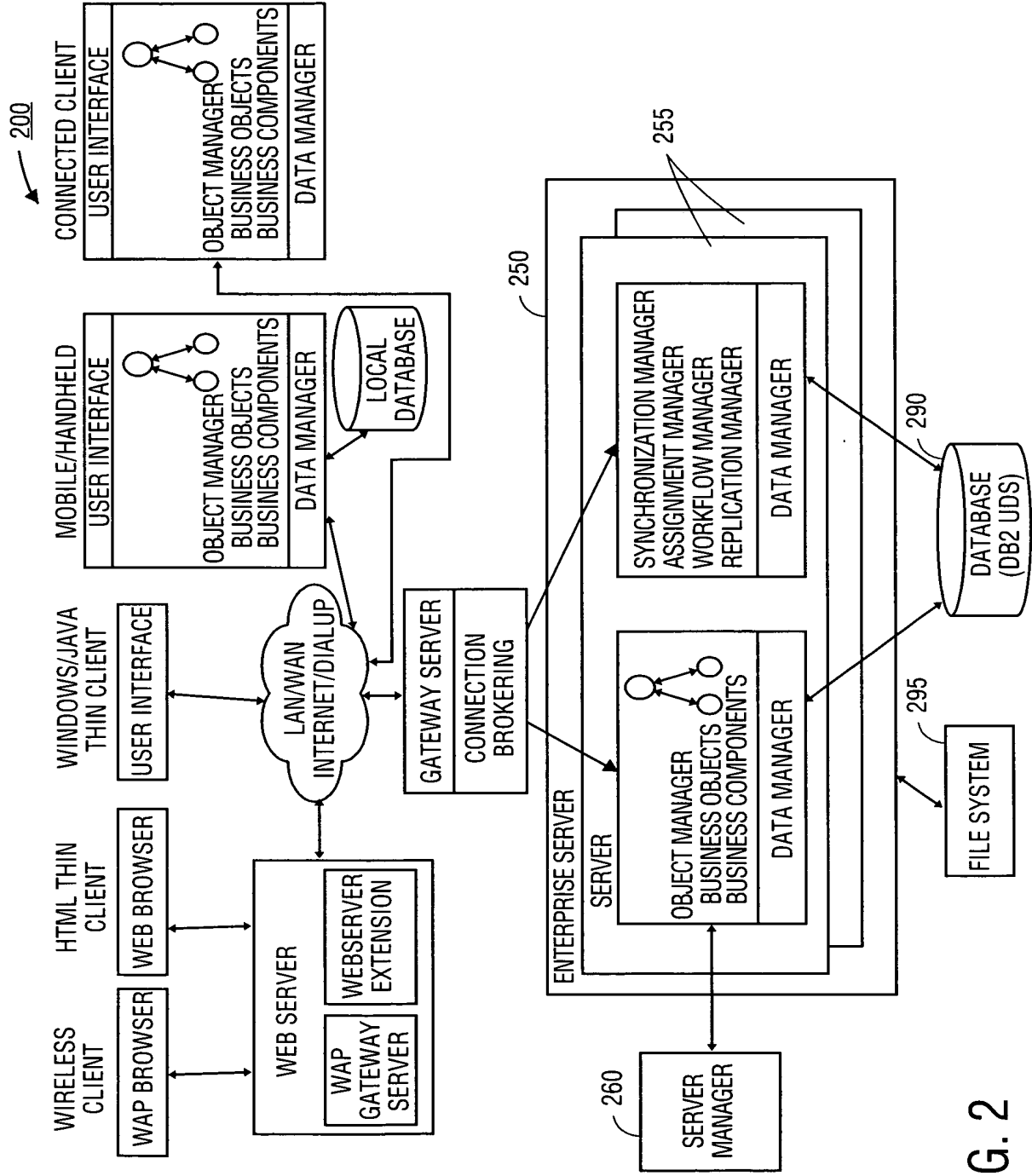


FIG. 2

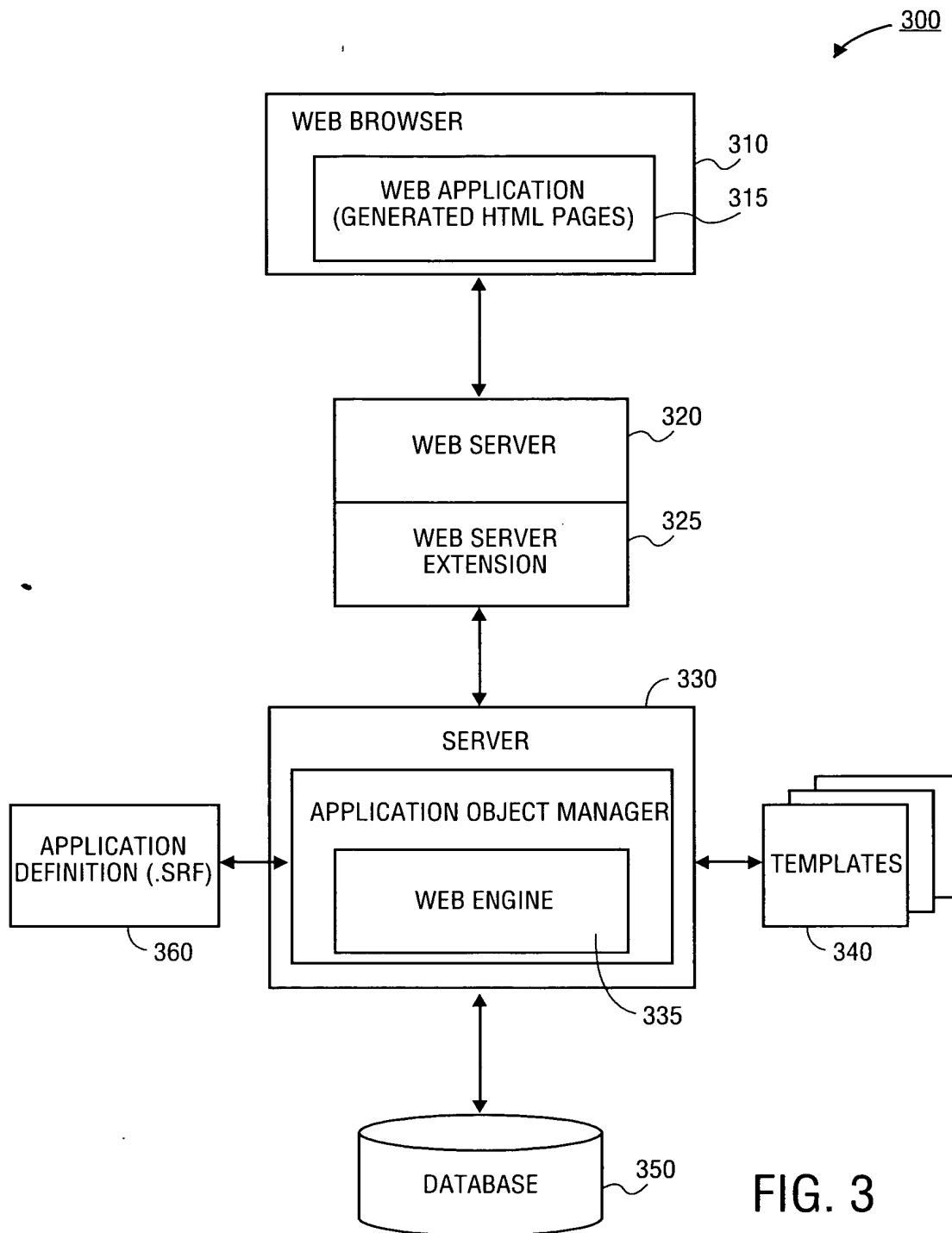


FIG. 3

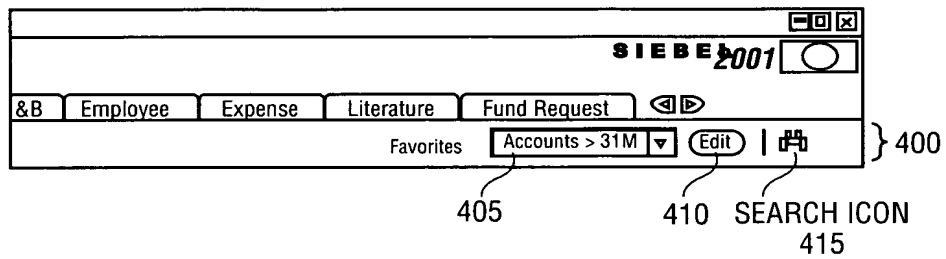


FIG. 4

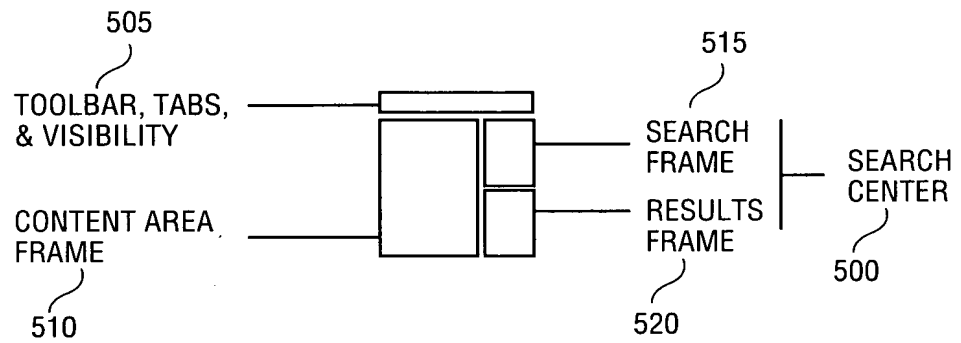


FIG. 5

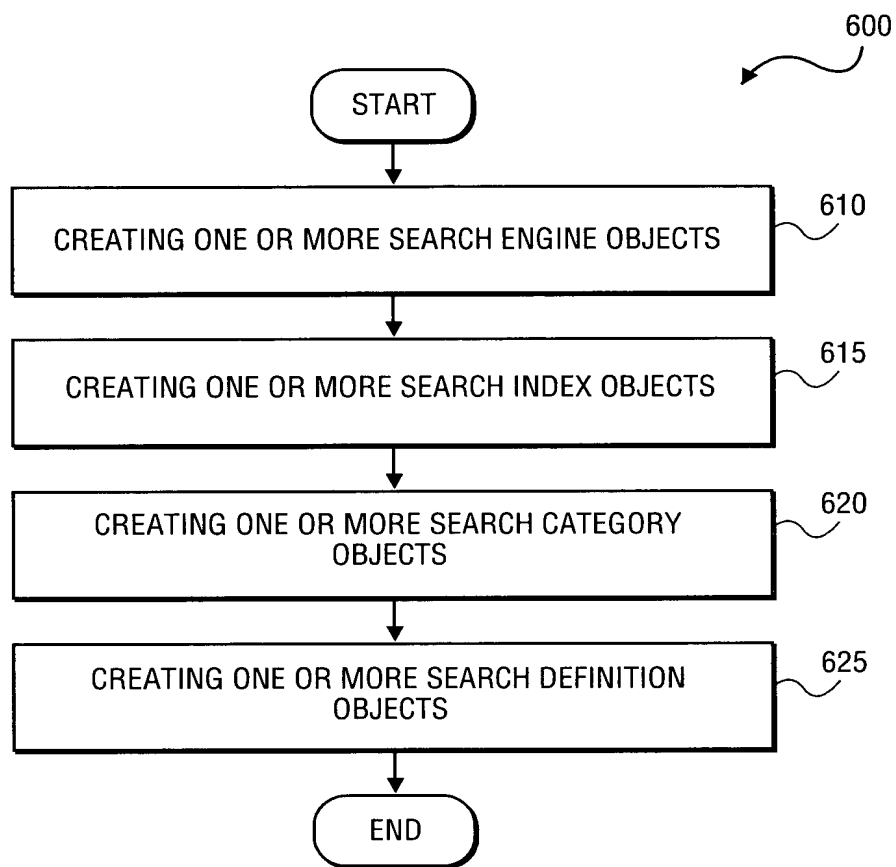


FIG. 6

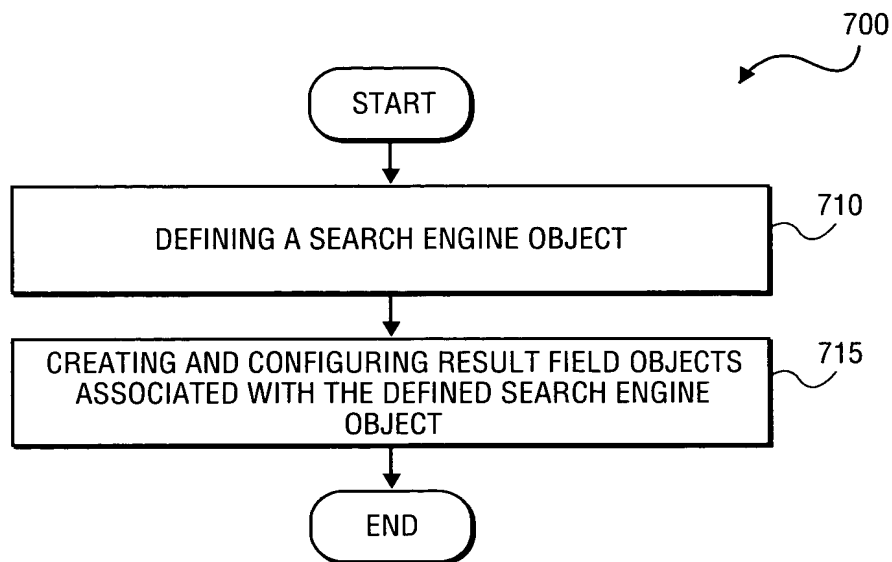


FIG. 7

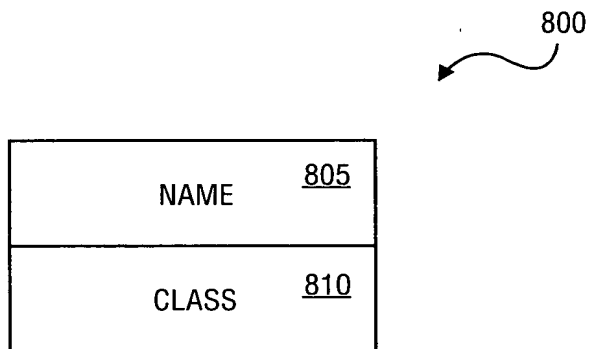


FIG. 8



900



COLUMN NAME	<u>905</u>
CREATE COLUMN FLAG (OPTIONAL)	<u>910</u>
DATA TYPE (OPTIONAL)	<u>915</u>
INDEX MODE (OPTIONAL)	<u>920</u>
NAME	<u>925</u>
TEXT LENGTH (OPTIONAL)	<u>930</u>
TYPE	<u>935</u>

FIG. 9

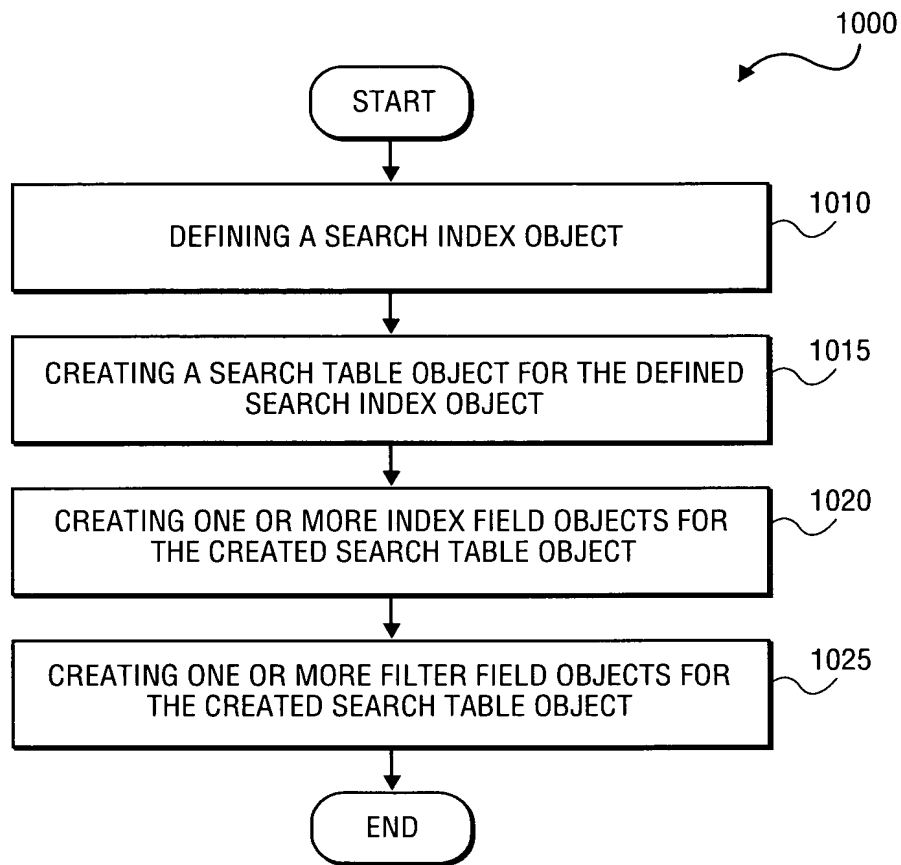


FIG. 10



1100

NAME	<u>1105</u>
INDEX BUSINESS COMPONENT	<u>1110</u>
DATABASE TABLE FLAG	<u>1115</u>

FIG. 11

1200

TABLE NAME	<u>1205</u>
ENGINE	<u>1210</u>

FIG. 12

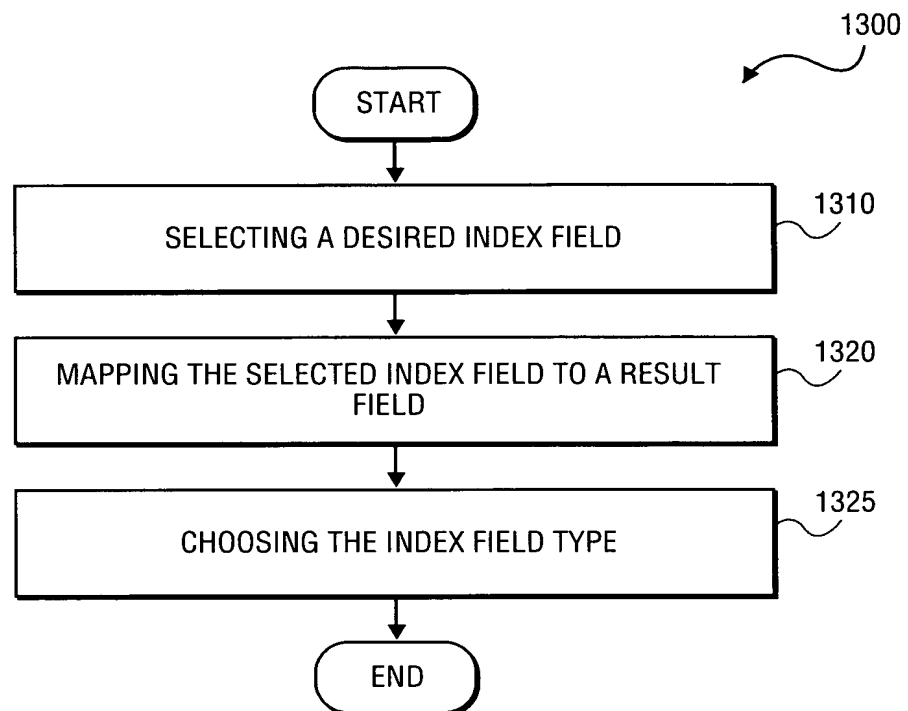
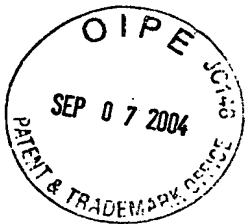


FIG. 13



1400
↙

BUSINESS COMPONENT FIELD	<u>1410</u>
RESULT FIELD (OPTIONAL)	<u>1415</u>
INDEX FIELD TYPE (OPTIONAL)	<u>1420</u>
SEQUENCE	<u>1425</u>

FIG. 14A

1450
↙

NAME	<u>1455</u>
COLUMN NAME	<u>1460</u>
DATA TYPE (OPTIONAL)	<u>1465</u>
INDEX MODE (OPTIONAL)	<u>1470</u>
SEQUENCE	<u>1475</u>
TEXT LENGTH (OPTIONAL)	<u>1480</u>

FIG. 14B

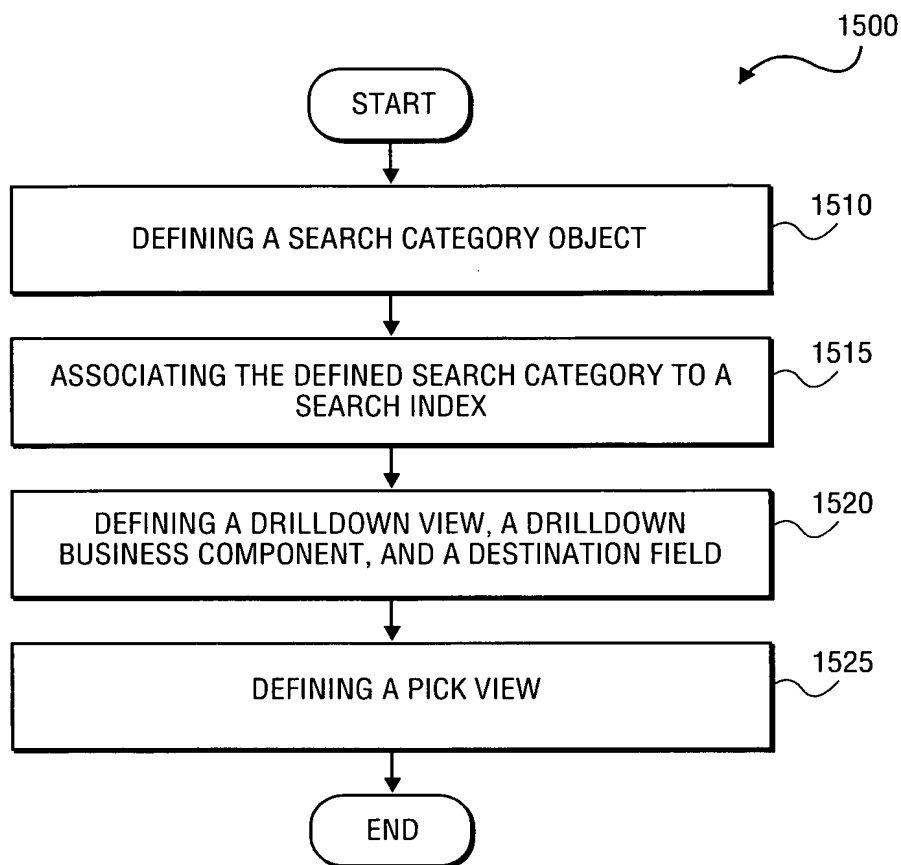


FIG. 15



1600

NAME	<u>1605</u>
SEARCH INDEX	<u>1610</u>
DRILLDOWN BUSINESS COMPONENT (OPTIONAL)	<u>1615</u>
DRILLDOWN VIEW (OPTIONAL)	<u>1620</u>
RESULT IDENTIFIER (OPTIONAL)	<u>1625</u>

FIG. 16



1700

APPLET	<u>1705</u>
VIEW	<u>1710</u>
NAME	<u>1715</u>
DESTINATION FIELD (OPTIONAL)	<u>1720</u>

FIG. 17

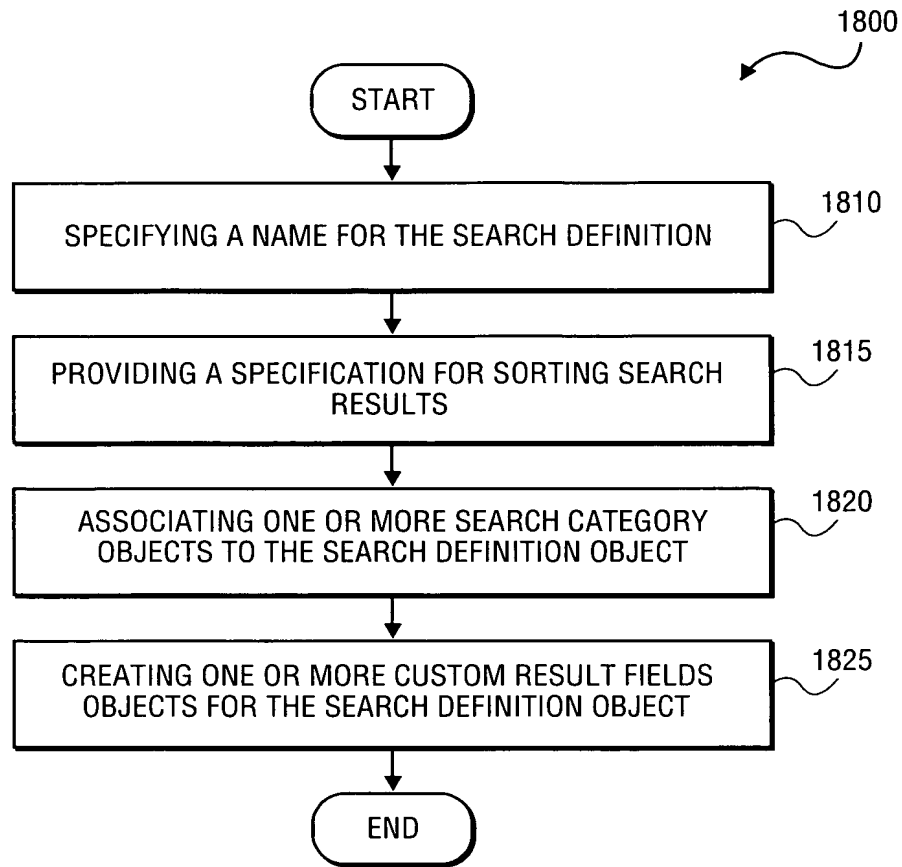


FIG. 18A

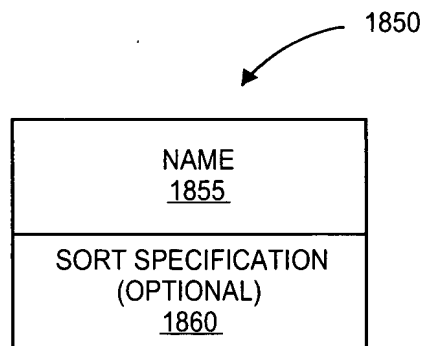


FIG. 18B



1900



NAME	<u>1905</u>
DISPLAY NAME	<u>1910</u>
FILTER SEARCH SPECIFICATION (OPTIONAL)	<u>1915</u>
USE FILTERED SEARCH (OPTIONAL)	<u>1920</u>
SEQUENCE (OPTIONAL)	<u>1925</u>

FIG. 19



2000

DISPLAY NAME (OPTIONAL)	<u>2005</u>
DISPLAY FORMAT (OPTIONAL)	<u>2010</u>
NAME	<u>2015</u>
SCALING FACTOR (OPTIONAL)	<u>2020</u>
SEQUENCE	<u>2025</u>
TEXT ALIGNMENT (OPTIONAL)	<u>2030</u>
USE IN SEARCH (OPTIONAL)	<u>2035</u>
VISIBLE (OPTIONAL)	<u>2040</u>
WIDTH (OPTIONAL)	<u>2045</u>

FIG. 20

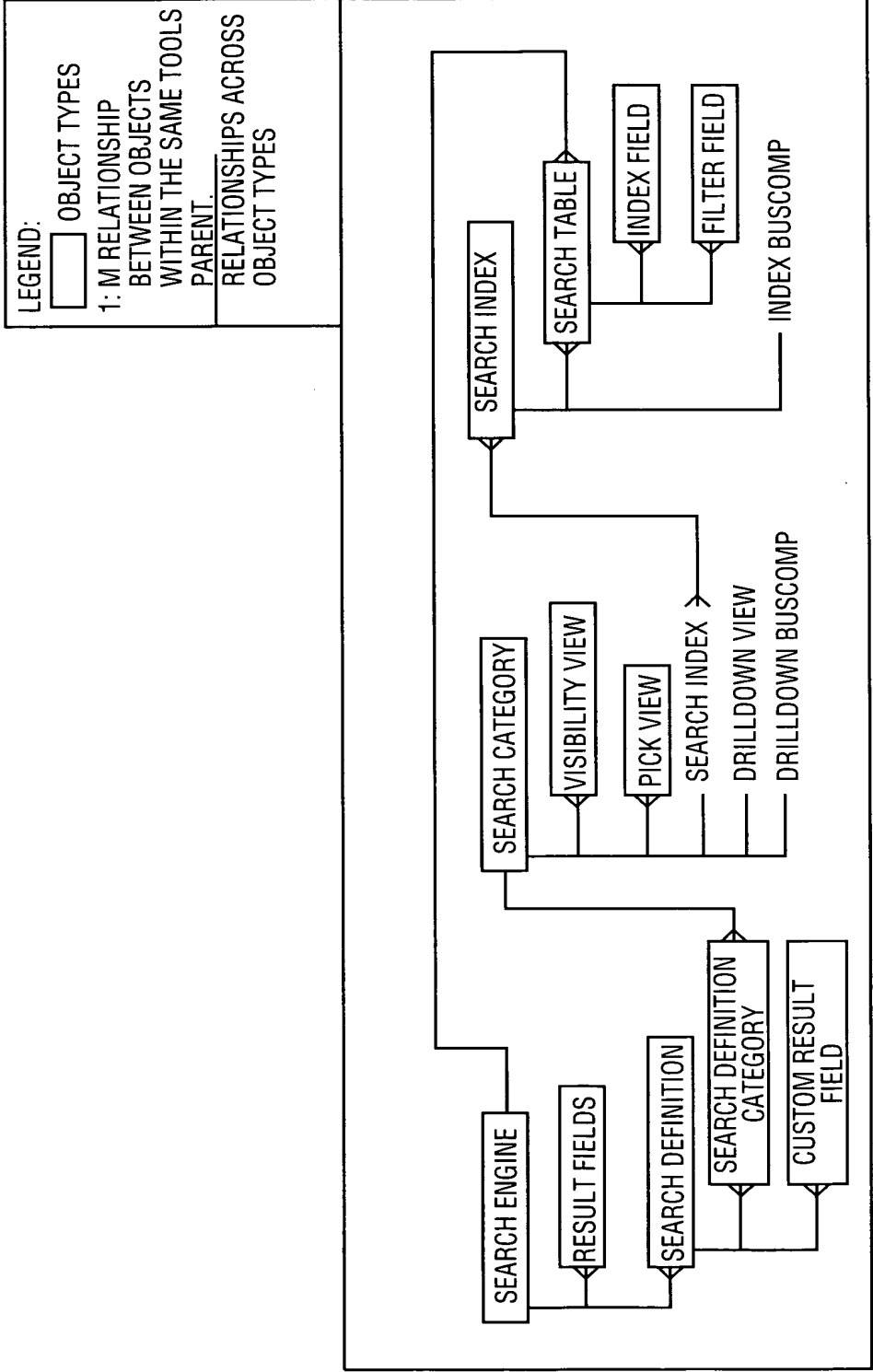


FIG. 21

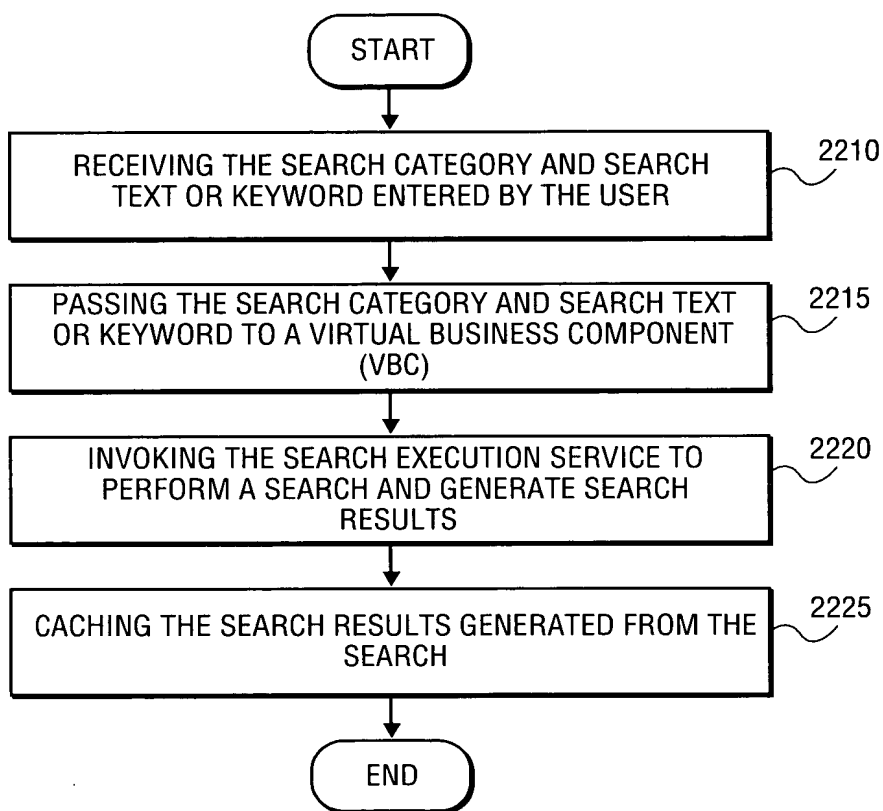


FIG. 22

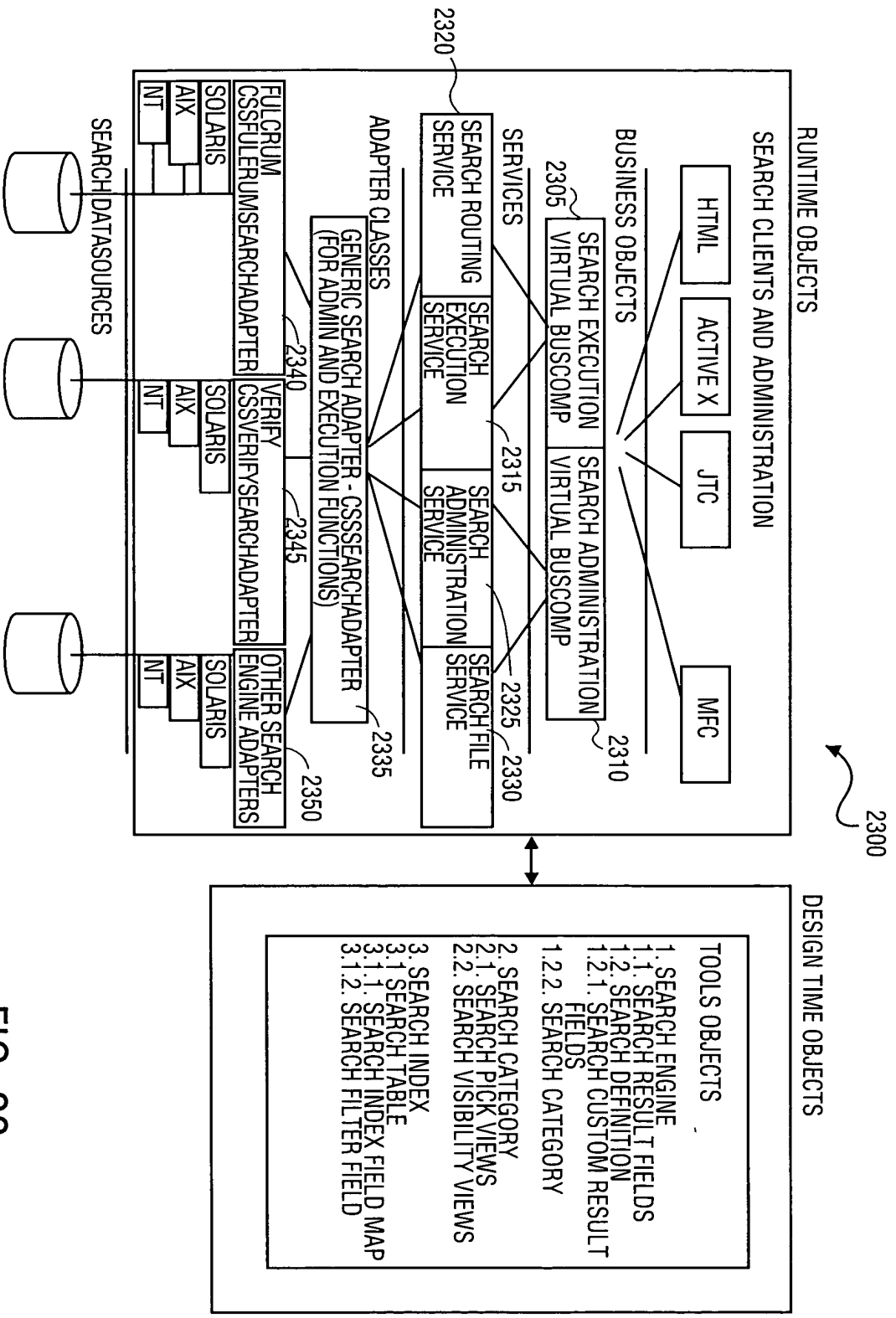


FIG. 23

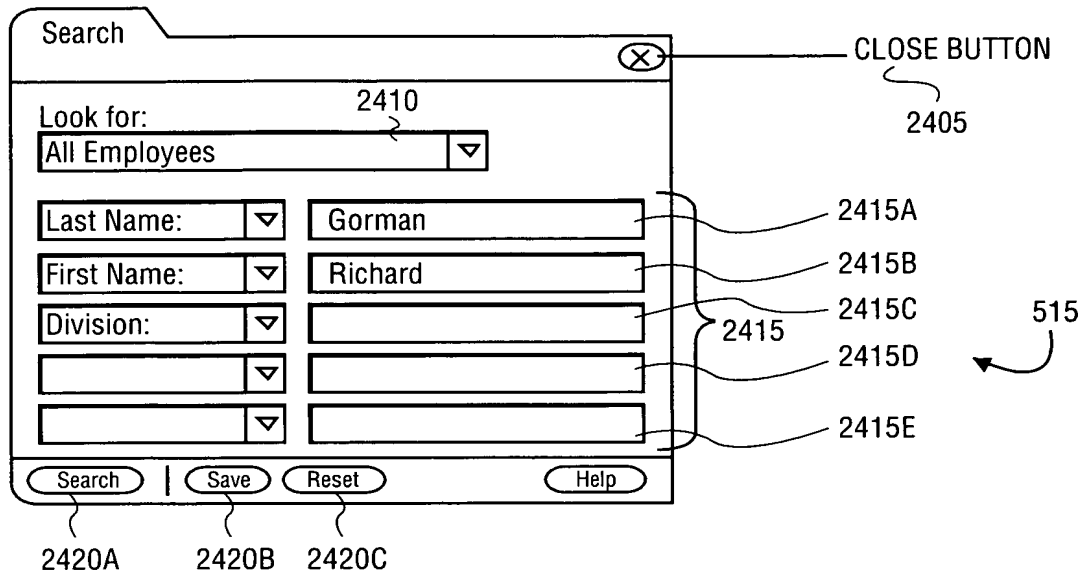


FIG. 24

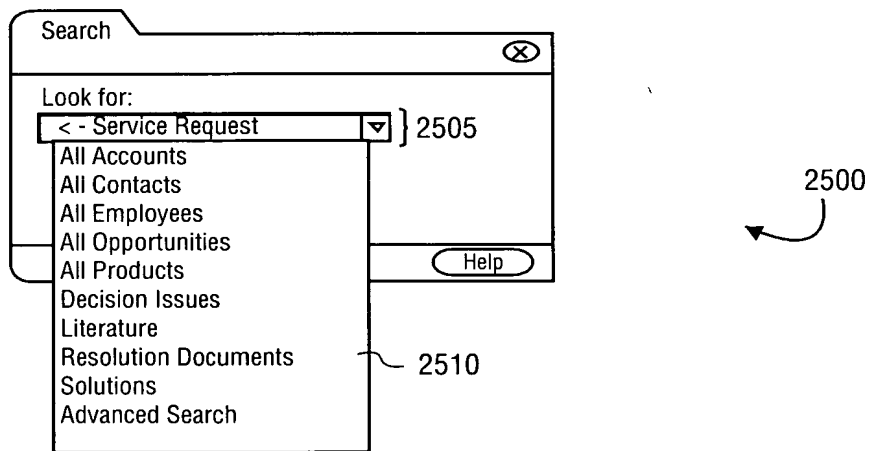


FIG. 25



Siebel Service 7.0

Service

Activities

Category

Contacts

Correspondence

Decision Issues

D&B

Employee

Expense

Literature

Find Request

File | View | Help | Show | My Service Requests

Service = My Service Requests > Activity Plans

Service Request

SR #: 2605

References:

Account:

Sites:

Last Name:

First Name:

Primary Phone #:

Email:

Data Opened:

Current Time:

Sources:

2605

Look for:

All Employees

All Employees

Gorman

First Name:

Richard

Division:

Search

Save

Reset

Help

Results

1 to 3 of 3

Last name	First name
Gorman	Richard
Gorman	Richard
Gorman	Richard

FIG. 26



Siebel Service 7.0

File View Help Show My Service Requests

Service Activities Category Contacts Correspondence Decision Issues D&B Employee Expense Literature Find Request Favorites Accounts > \$1W Edit

Service = My Service Requests > Activity Plans

Service Request

SR #: 2625

References:

Account:

Sites:

Last Name: Select

First Name:

Primary Phone #: Select

Email:

Data Opened:

Current Time

Source:

2625

2710

2720

2715

2725

Search

Look for: Advanced Search 2605

Keywords: hard drive

In: Solutions Service Requests Literature Activities

Save Reset Search Help

Results

1 to 8 of 12

Type Summary

Literature	Powering the WD-2500L Ha
Literature	2-1 CU Server Service Proc
Literature	50211 WD-2500L Hard Driv
Service Request	24-234B Tech Support Call
Service Request	24-234A Tech Support Call
Solution	2-1 CU Server Service Proc

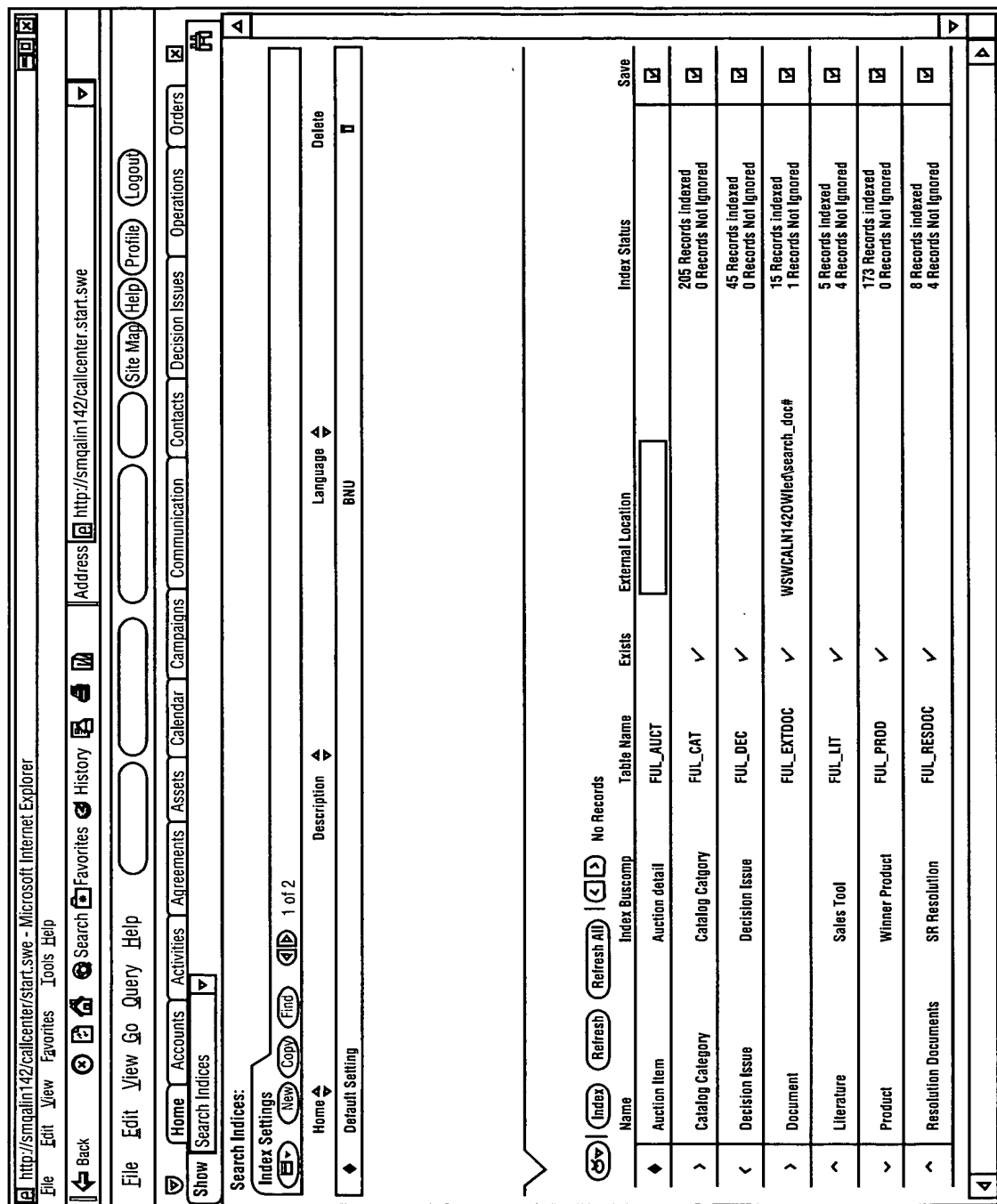
FIG. 27

A rectangular search filter interface labeled 2800. It contains a section titled "Include:" (2815) with a list of four options: "Any word (OR match)" (2810), "All words (AND match)", "Any word (OR match)", and "Exact Phrase (quoted query)". A bracket (2805) groups the last three options. A label 2820 points to the list area. An arrow points from the right side of the interface towards the label 2800.

FIG. 28

A rectangular search refinement interface labeled 2900. It contains a section titled "Refine Search:" (2905) with a radio button (2910) selected next to the text "Proximity Search, NEAR means". To the right of this text is a small rectangular input field followed by the word "chars". An arrow points from the right side of the interface towards the label 2900.

FIG. 29





http://smqalin142/calcenter/start.swe - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Search Favorites History Address http://smqalin142/calcenter.start.swe

File Edit View Go Query Help

Home Accounts Activities Agreements Assets Calendar Campaigns Communication Contacts Decision Issues Operations Others

Show Search Indices

Search Indices:

Index Settings

Home New Copy Find 1 of 2

Home Description Language BNU Delete Save

Default Setting

New Find No Records

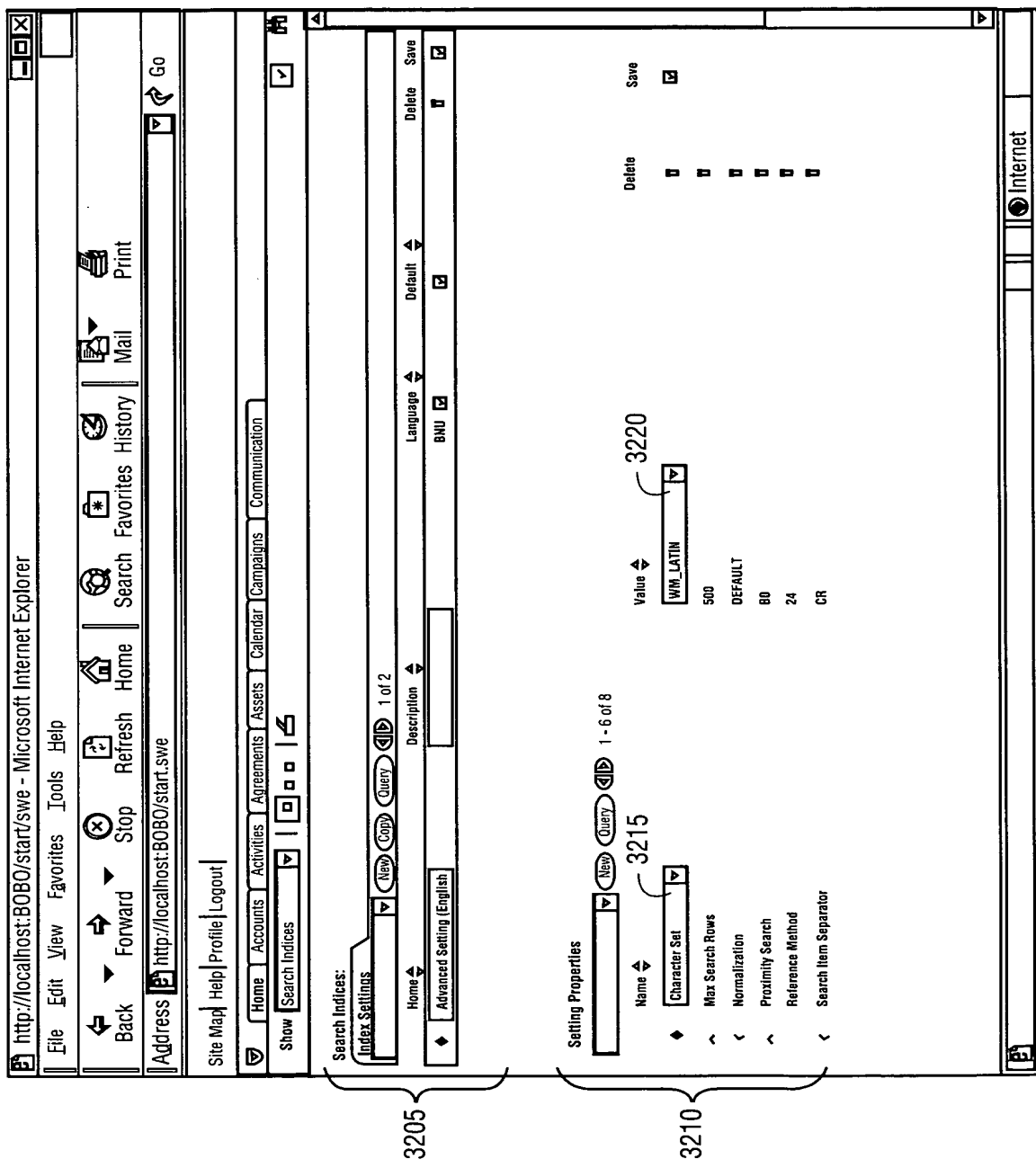
Name	Value	Delete	Save
Normalization	DEFAULT	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Stop file	c:\program files\fulcrum\lulxft\lulxft.stp	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Translation Label	VAN_LATIN	<input type="checkbox"/>	<input checked="" type="checkbox"/>

3100

3105

3110

FIG. 31



3200

FIG. 32

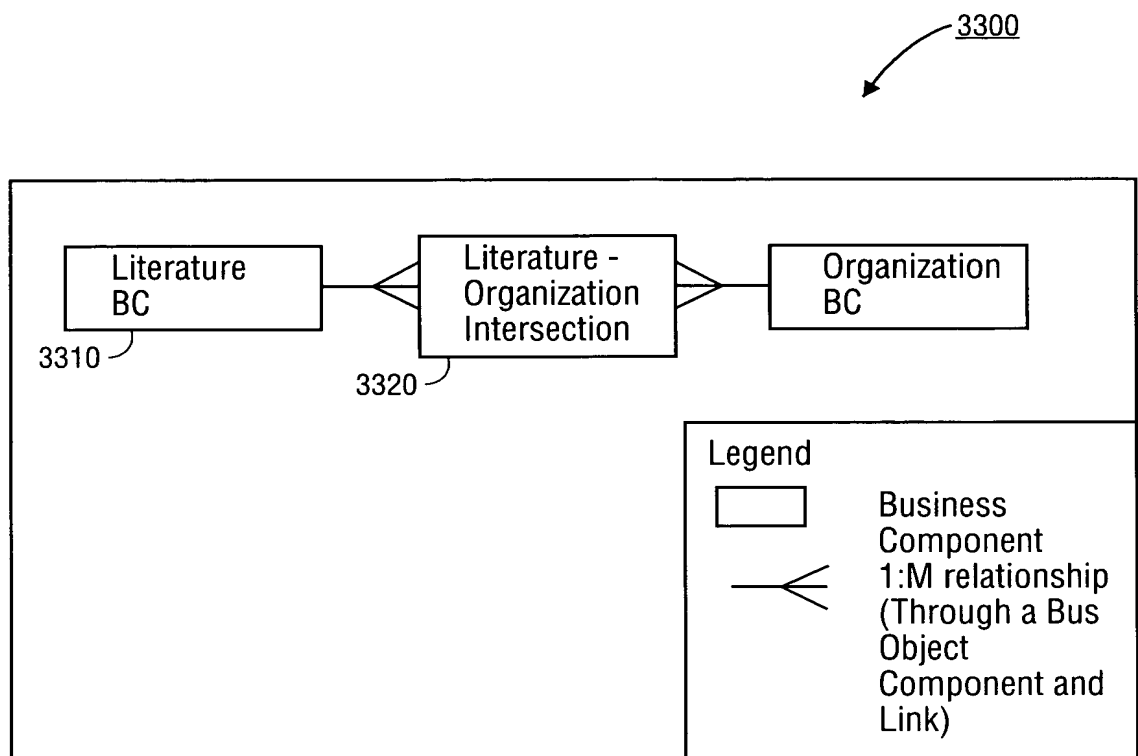


FIG. 33

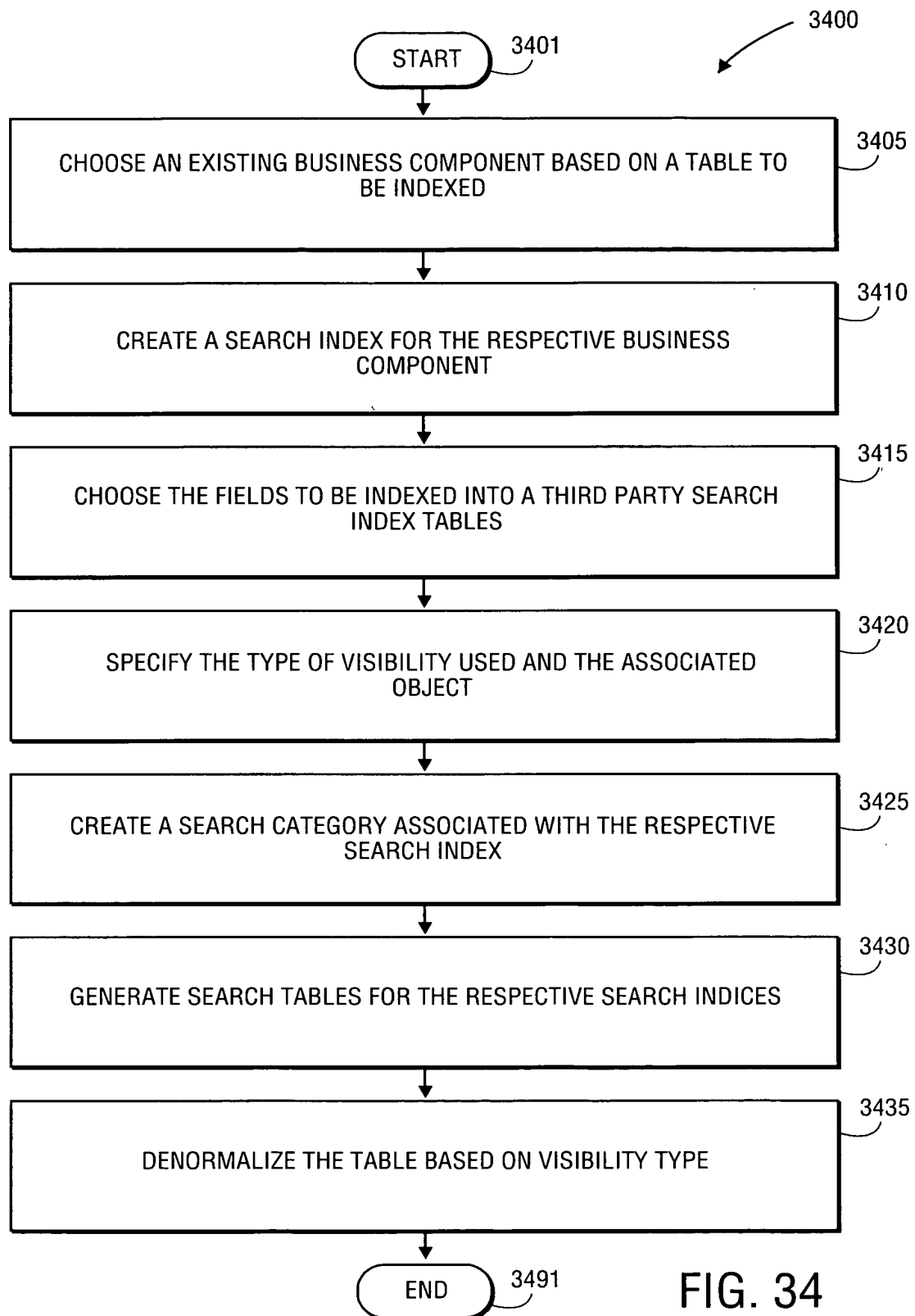


FIG. 34

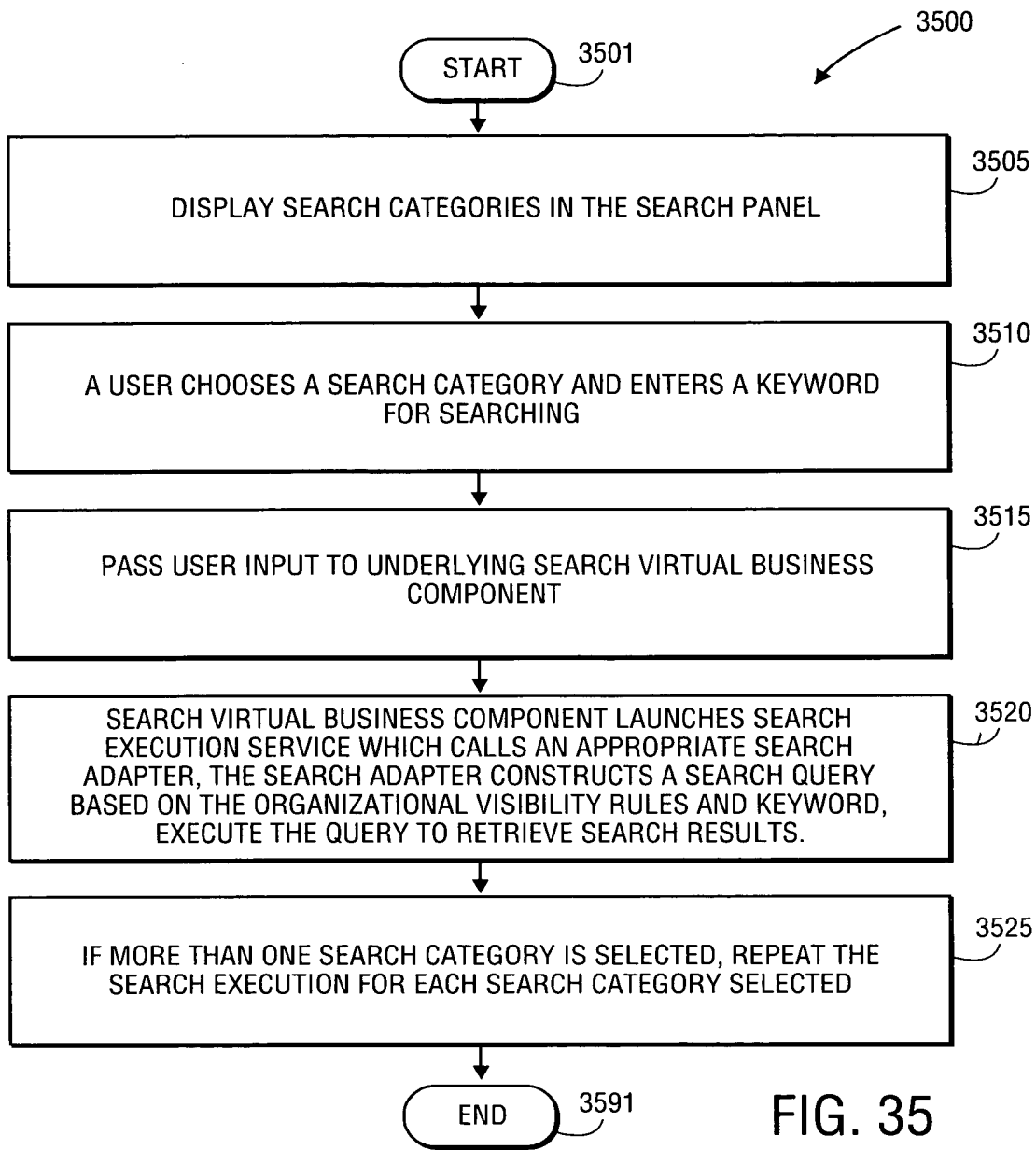


FIG. 35

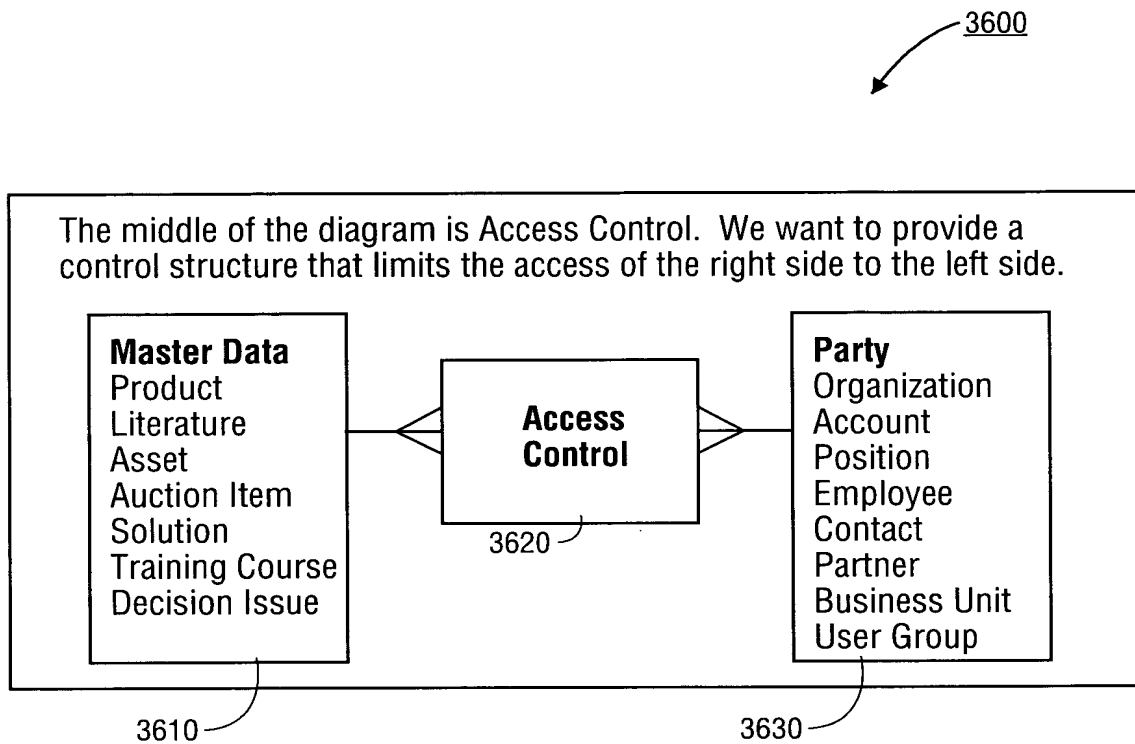


FIG. 36

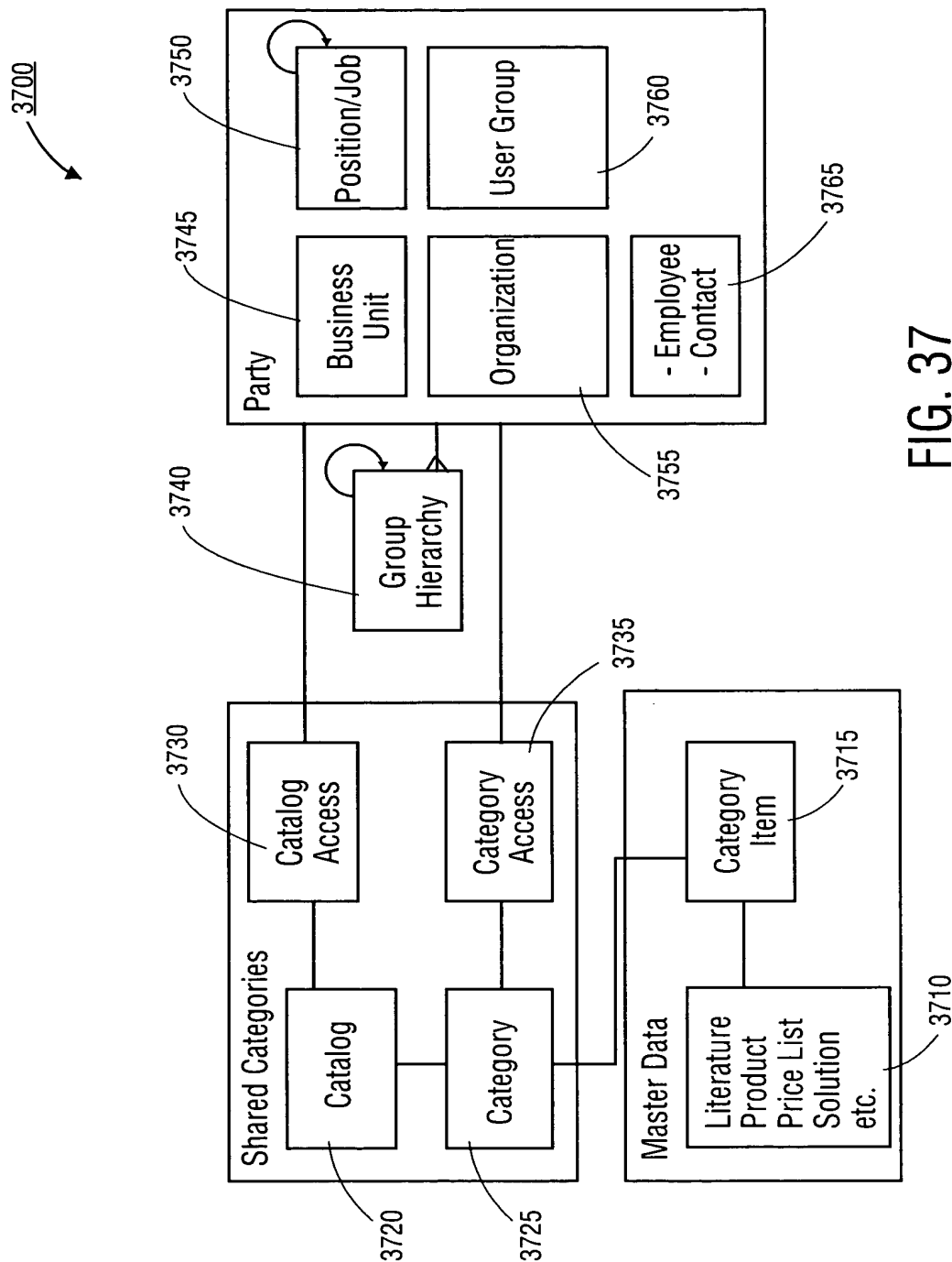


FIG. 37

3800

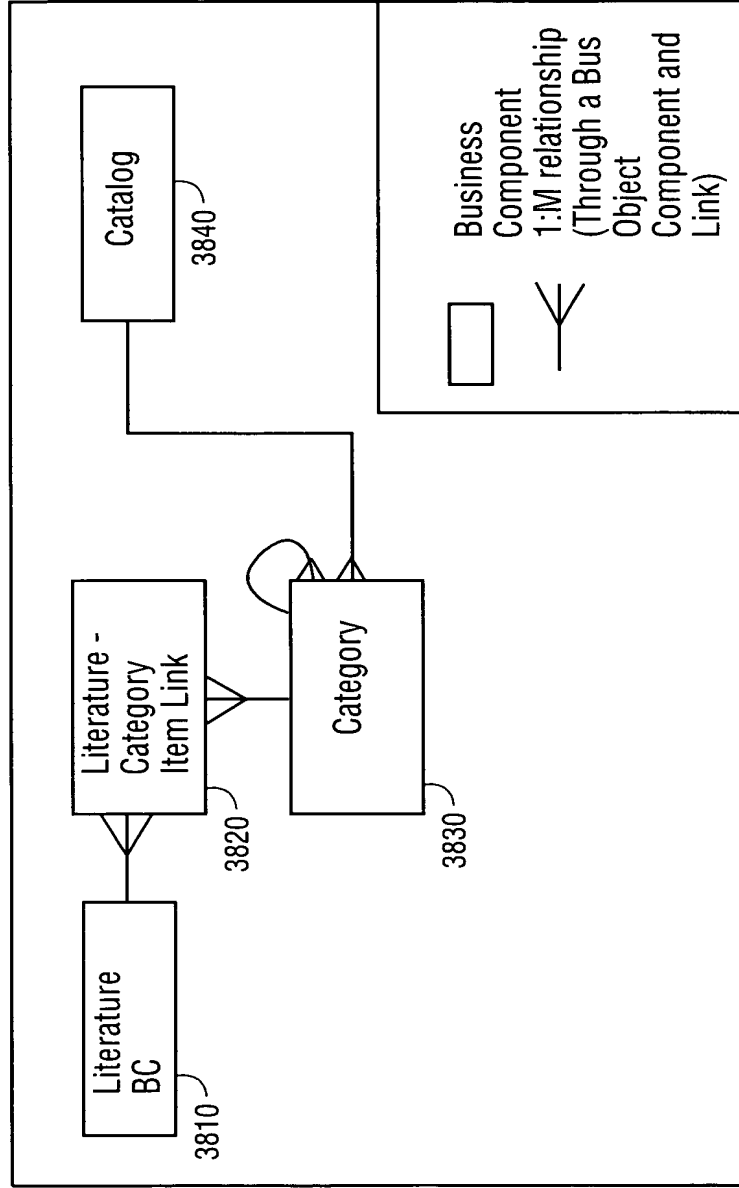


FIG. 38

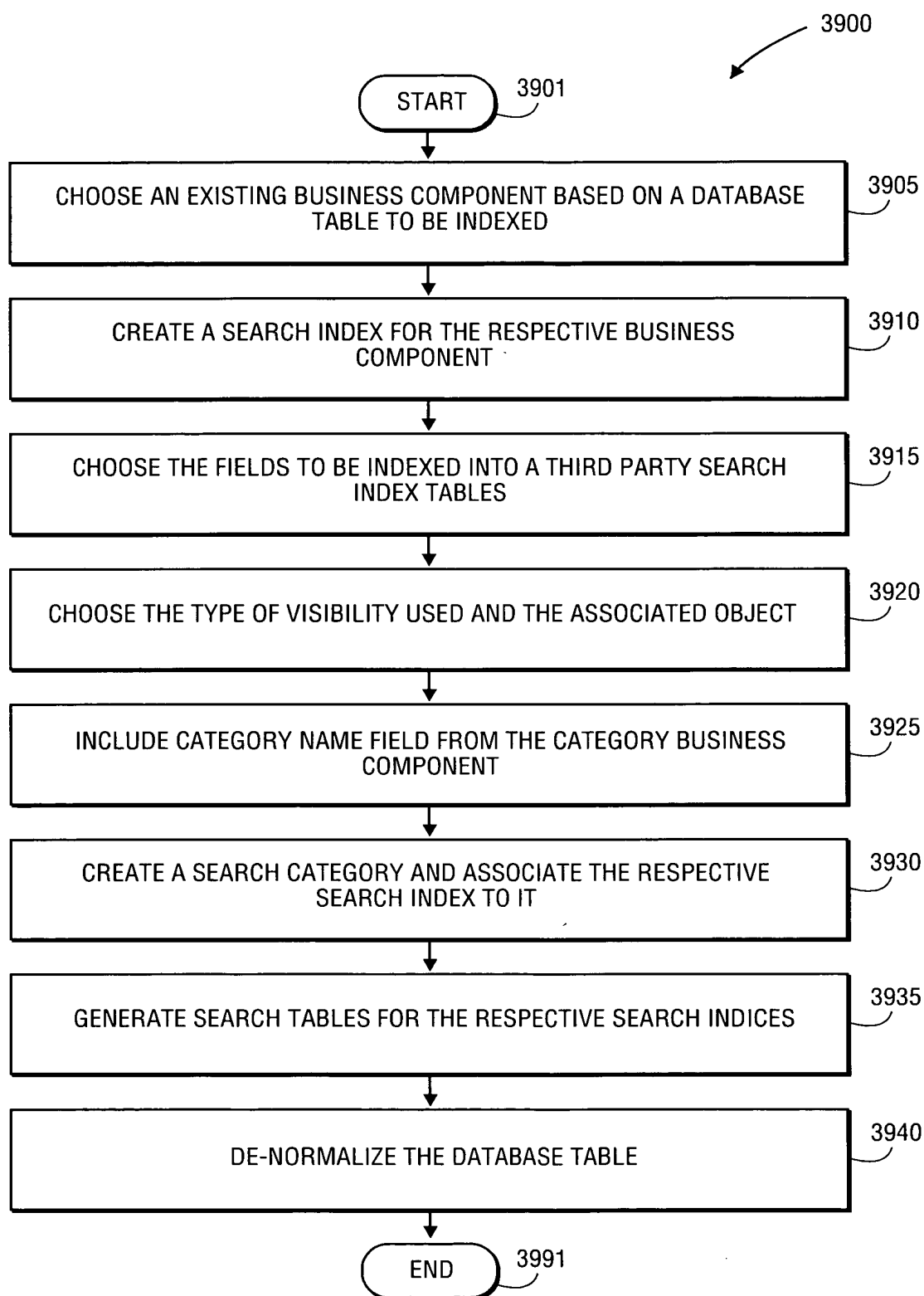


FIG. 39

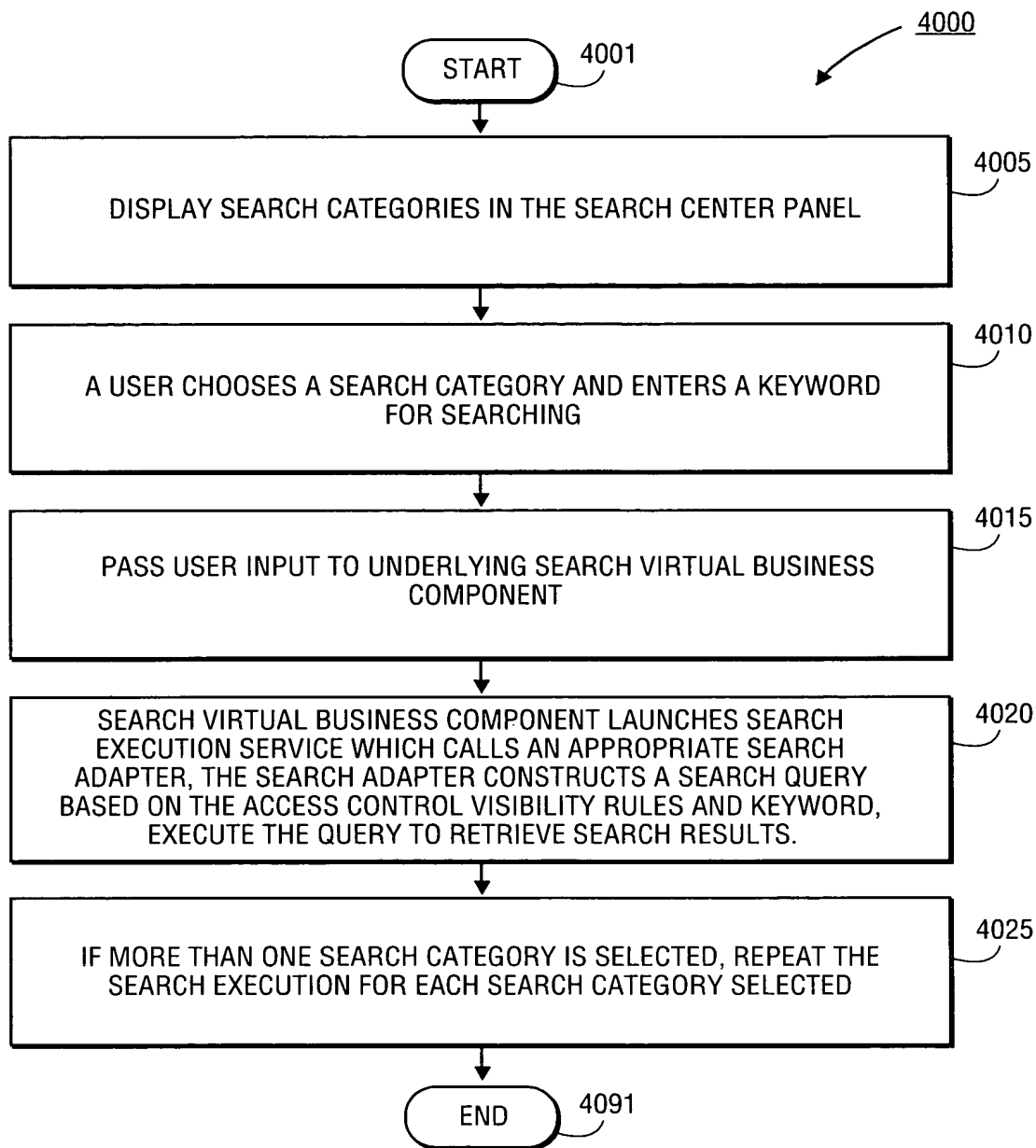
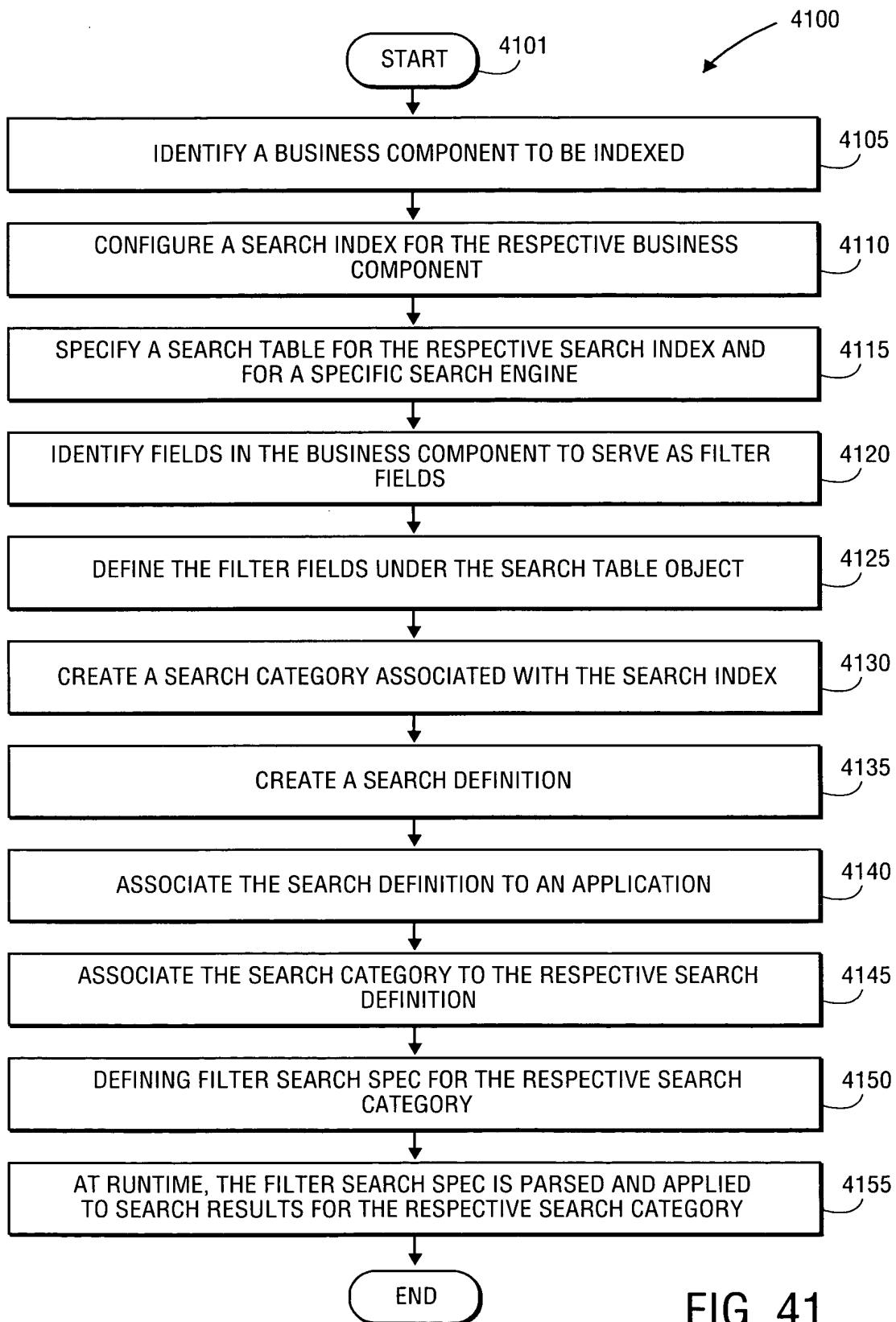


FIG. 40



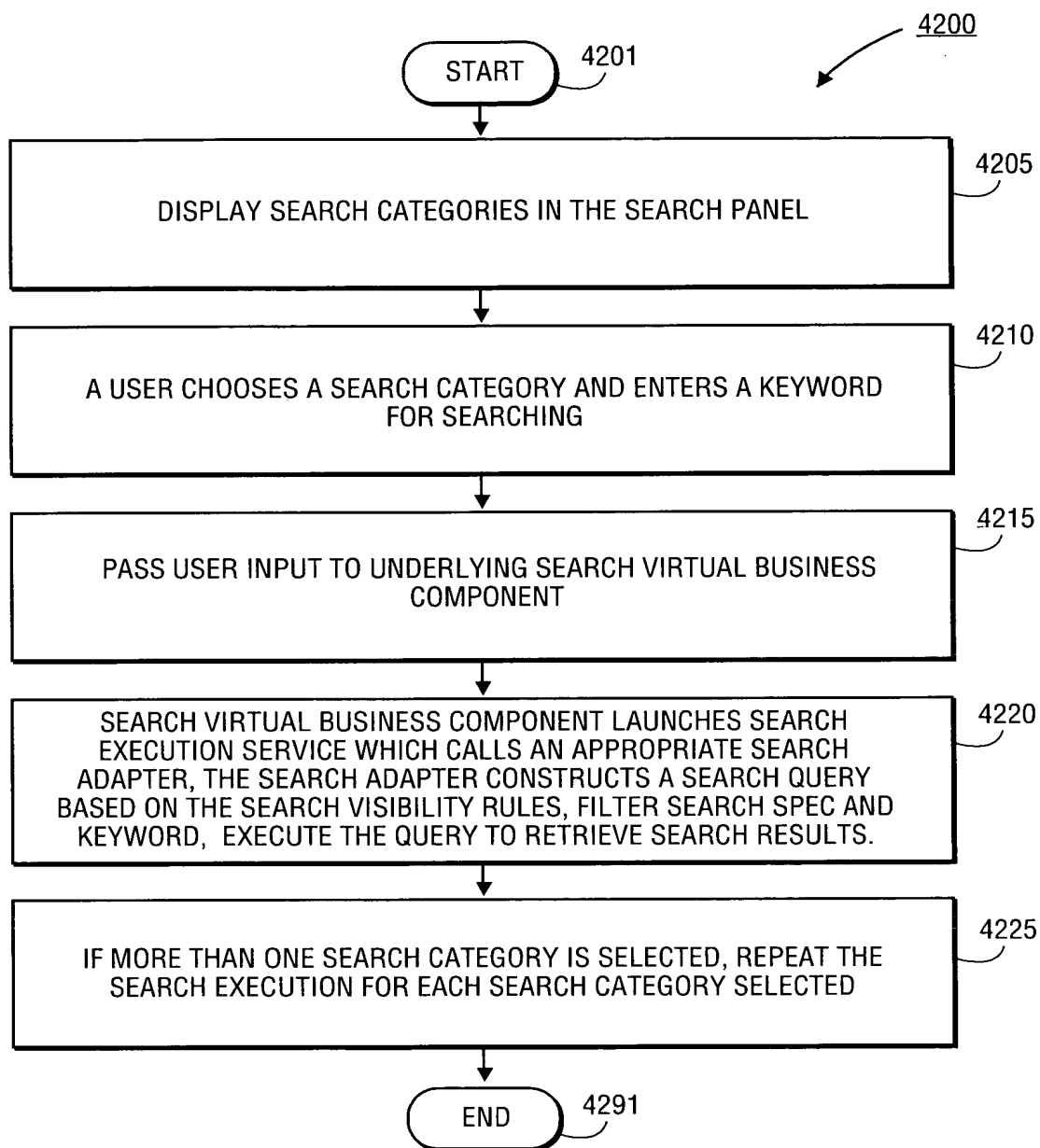


FIG. 42

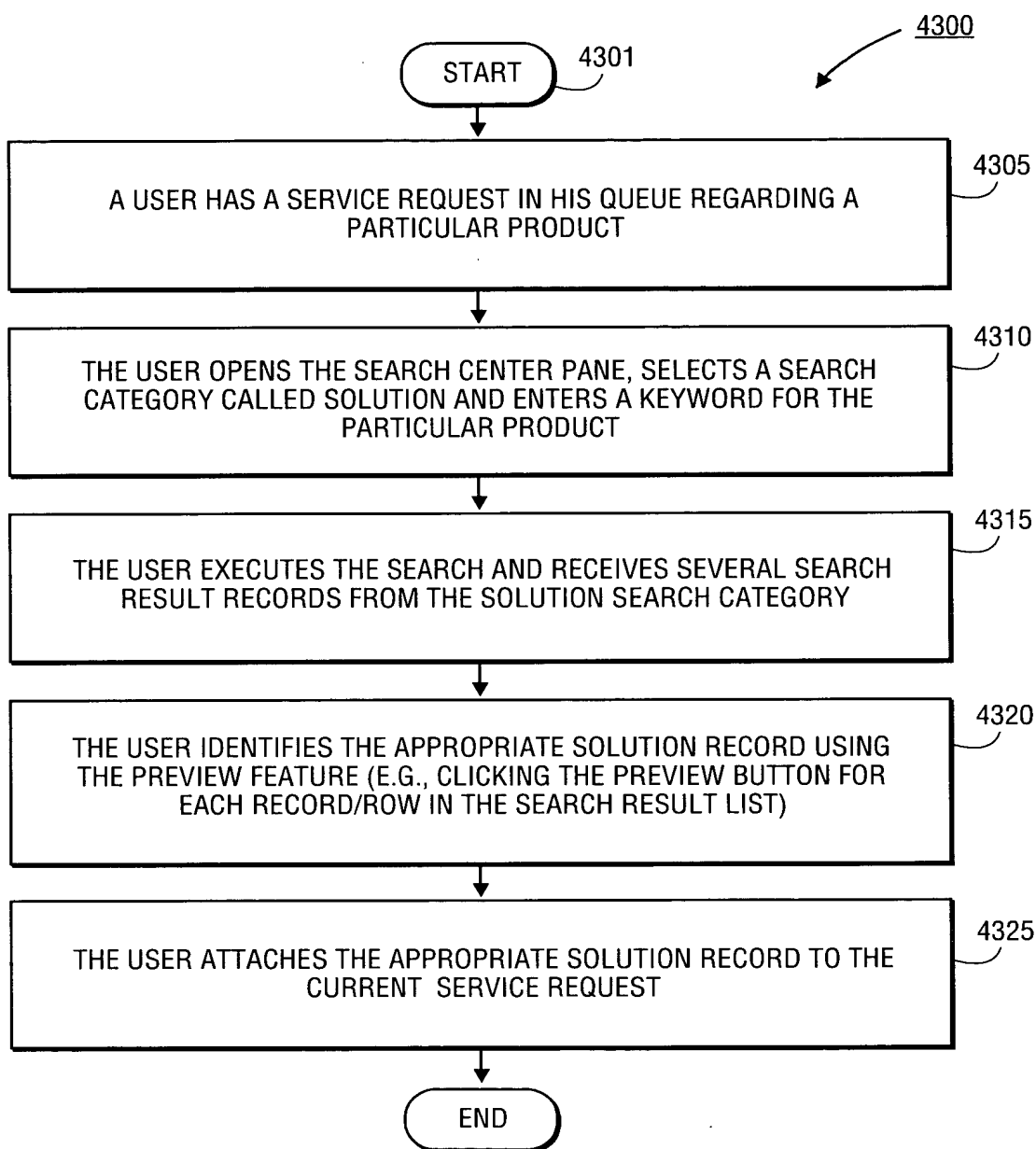


FIG. 43

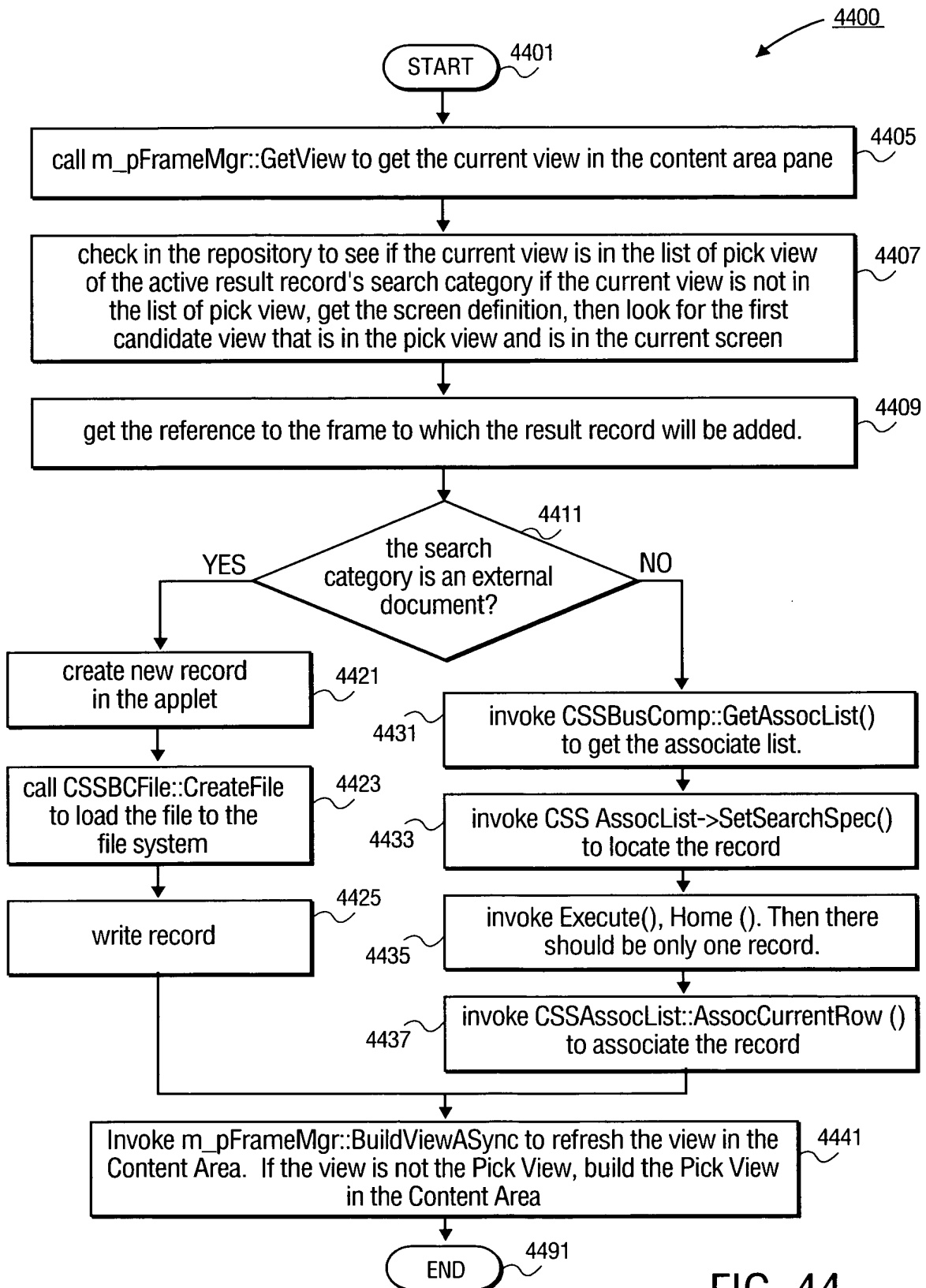


FIG. 44

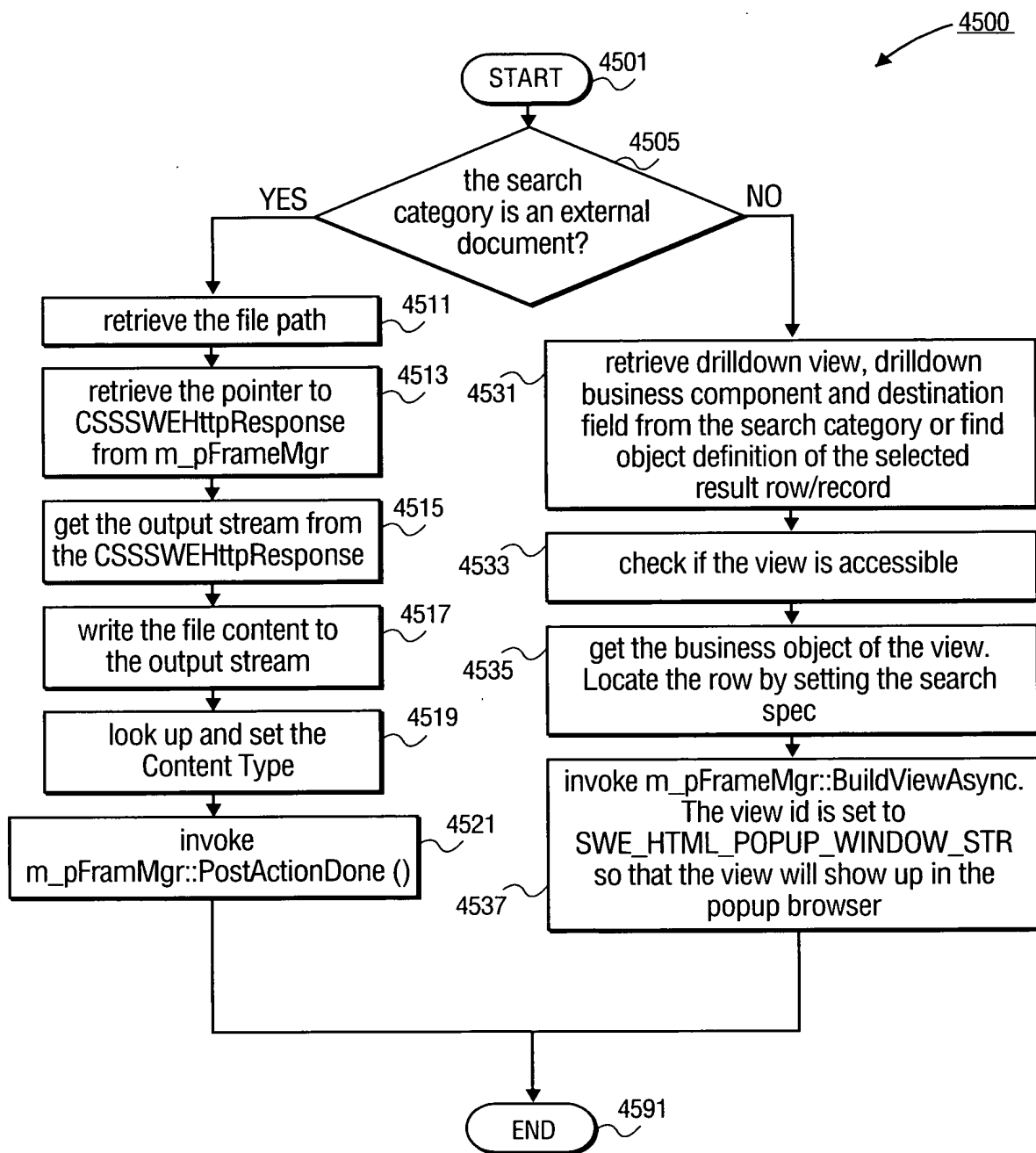


FIG. 45

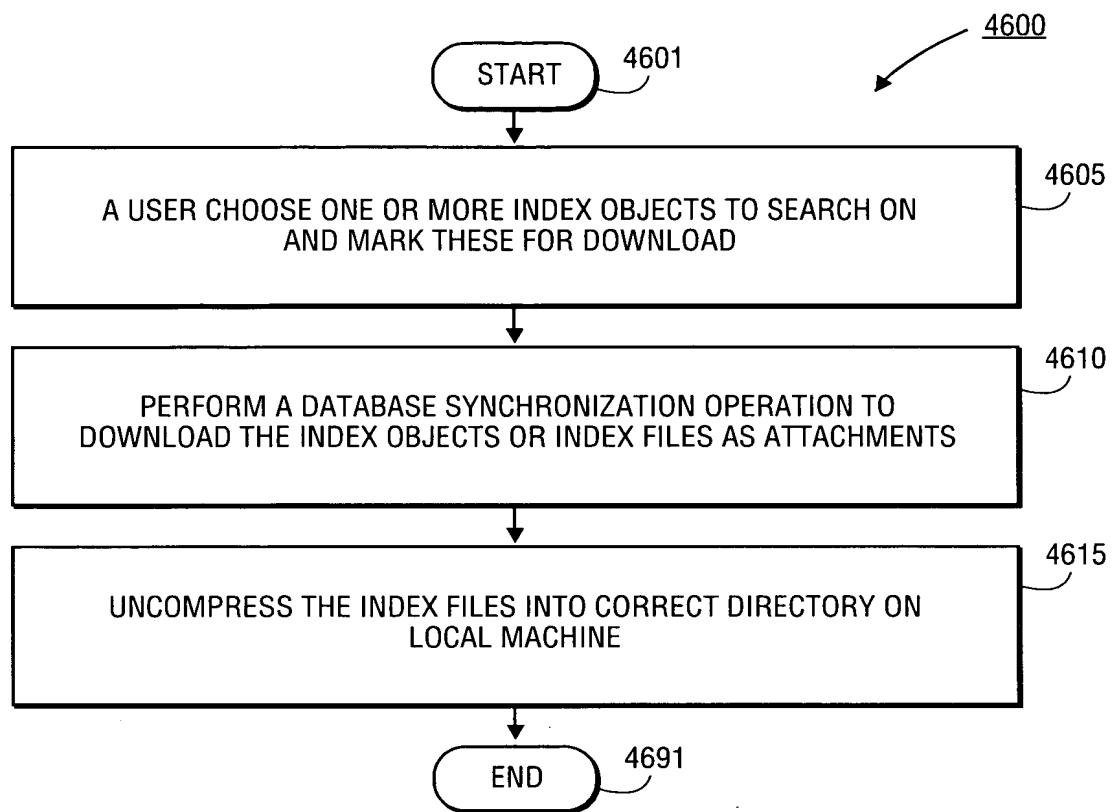


FIG. 46

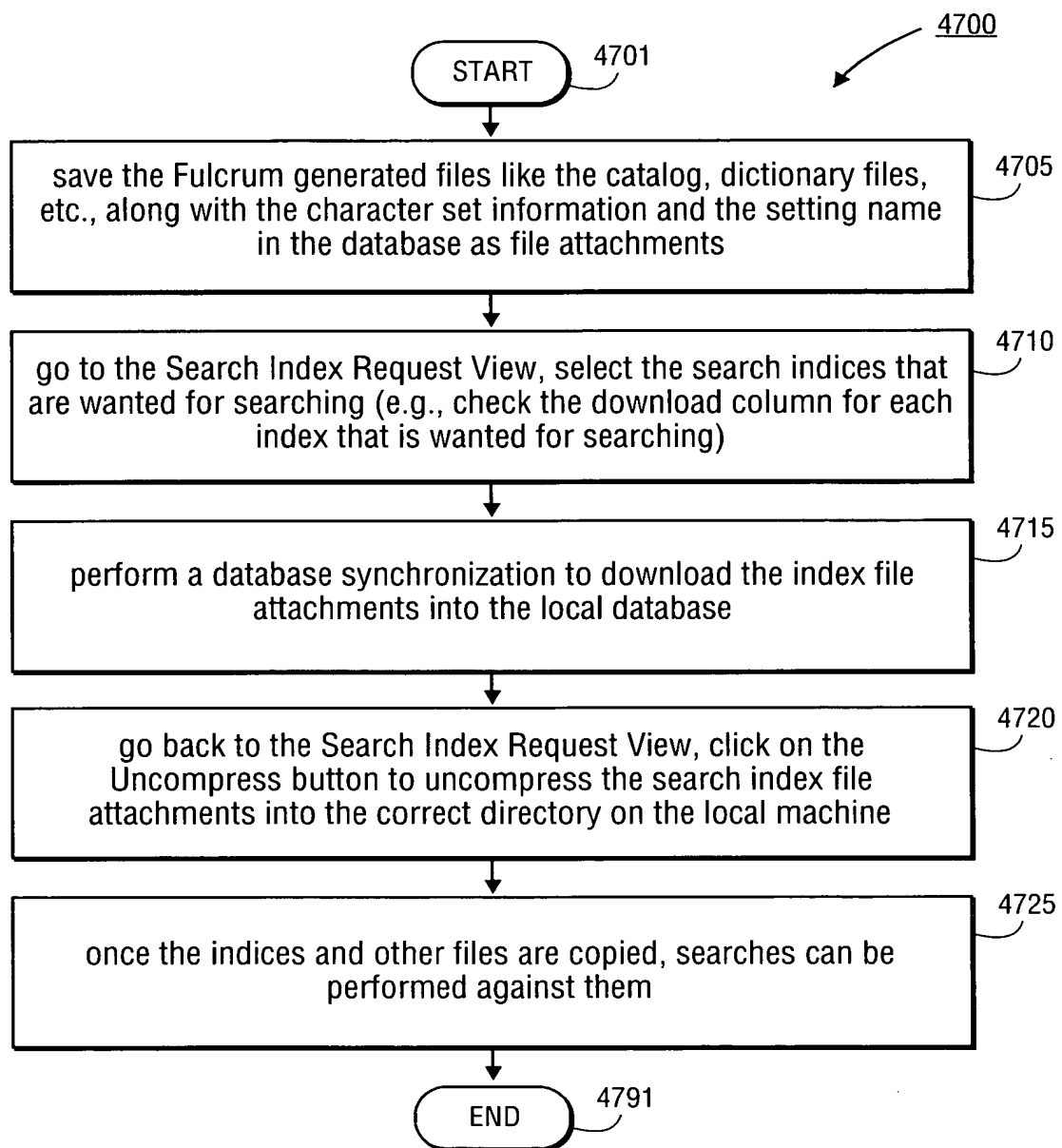


FIG. 47

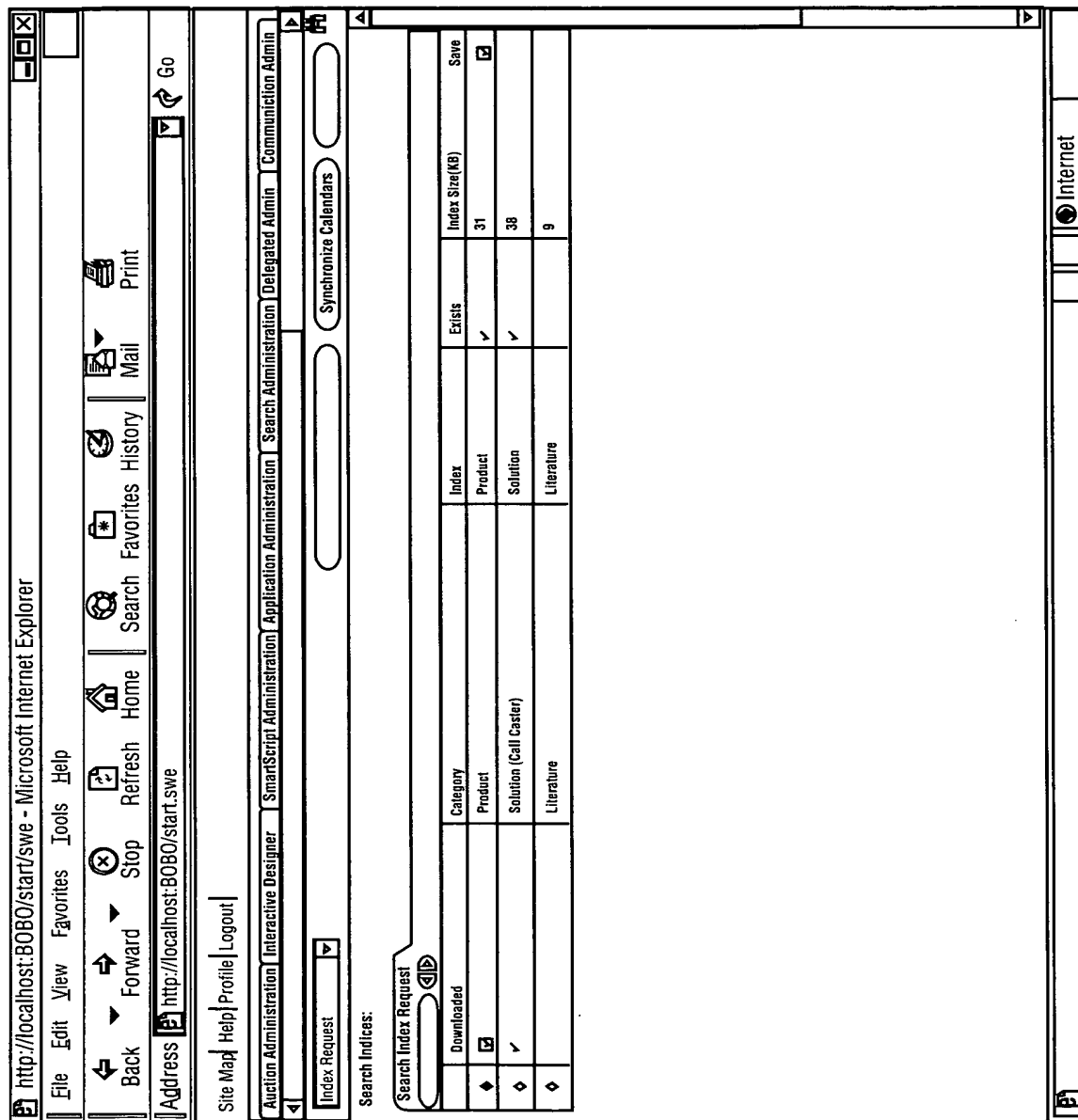


FIG. 48

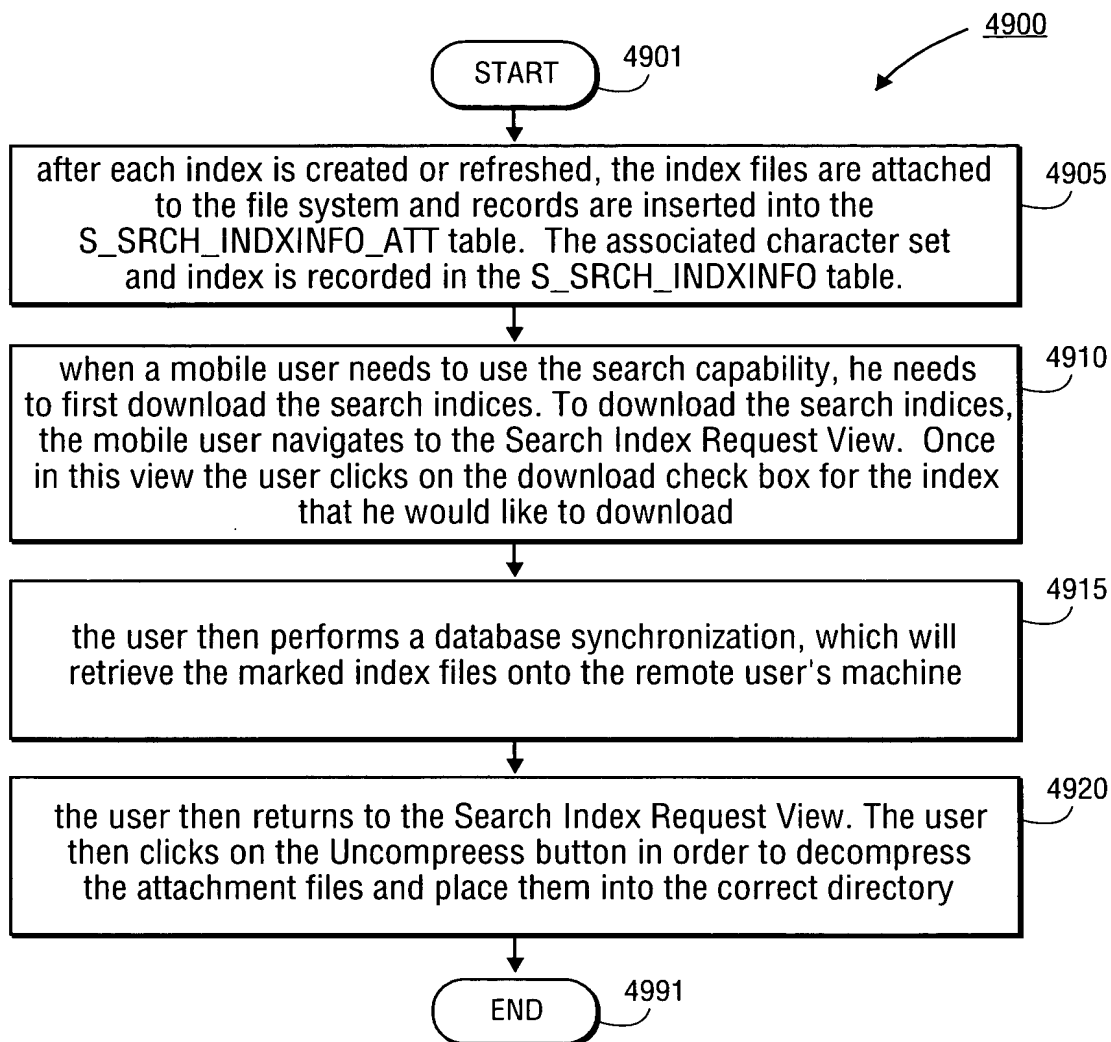


FIG. 49

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